

Member's Survey 2019

Results

Survey 992442

Number of records in this query: 23 Total records in survey: 23 Percentage of total: 100.00%

Member's Survey 2019

Summary for MemberStatus

Are you:

Answer Count Percentage

A Current Member (A2) 23 100.00% A Previous Member (A3) 0 0.00% A Prospective Member (A4) 0 0.00% None of the above (A5) 0 0.00% No answer 0 0.00% Not completed or Not displayed 0 0.00%

Member's Survey 2019

Summary for NewSpace

How Long Have You Been a Member?

Answer Count Percentage

Less Than 6 Months (A2) 6 26.09% 6 Months - 1 Year (A3) 2 8.70% 1 Year - 2 Years (A4) 9 39.13% 2 Years - 3 Years (A5) 0 0.00% 3 Years - 4 Years (A6) 2 8.70% 4 Years - 5 Years (A7) 3 13.04% 5 Years + (A8) 1 4.35% Not Applicable (A9) 0 0.00% No answer 0 0.00% Not completed or Not displayed 0 0.00%

Member's Survey 2019

Summary for MemberReason

What were your reasons for being/becoming a member?

Answer Count Percentage

Tools/Equipment I don't have at home (SQ002) 20 86.96% Working on my own projects (SQ003) 20 86.96% Learning new skills (SQ004) 19 82.61% Sharing my skills with others (SQ005) 14 60.87% Socialising (SQ006) 19 82.61% Participating in Group projects (SQ007) 10 43.48% Business opportunities/entrepreneurship (SQ008) 7 30.43% Other 3 13.04%

ID Response

5 Find like-minded people 11 Space to work on large projects 13 Cosplay

Member's Survey 2019

Summary for MemberVisits

How often do you visit/use the Space?

Answer Count Percentage

Daily (A2) 0 0.00% Several Times a Week (A3) 5 21.74% Once a Week (A4) 5 21.74% Once every Couple of Weeks (A5) 9 39.13% Once a Month (A6) 1 4.35% Less than once a month (A7) 3 13.04% Yet to visit (A8) 0 0.00% No answer 0 0.00% Not completed or Not displayed 0 0.00%

Member's Survey 2019

Summary for ToolUsage(SQ001)[Laser Cutter]

Which of these tools have you used recently (by recently we mean within the last 6

months or the last visit to the space if longer than 6 months)?

Answer Count Percentage

Yes (A1) 15 65.22% No (A2) 8 34.78% Can't Remember (A3) 0 0.00% No answer 0 0.00% Not

completed or Not displayed 0 0.00%

Member's Survey 2019

Summary for ToolUsage(SQ002)[3D Printer]

Which of these tools have you used recently (by recently we mean within the last 6

months or the last visit to the space if longer than 6 months)?

Answer Count Percentage

Yes (A1) 7 30.43% No (A2) 16 69.57% Can't Remember (A3) 0 0.00% No answer 0 0.00% Not completed or Not displayed 0 0.00%

Member's Survey 2019

Summary for ToolUsage(SQ003)[Woodworking Tools]

Which of these tools have you used recently (by recently we mean within the last 6

months or the last visit to the space if longer than 6 months)?

Answer Count Percentage

Yes (A1) 18 78.26% No (A2) 5 21.74% Can't Remember (A3) 0 0.00% No answer 0 0.00% Not completed or Not displayed 0 0.00%

Member's Survey 2019

Summary for ToolUsage(SQ004)[Metalworking Tools including Lathe]

Which of these tools have you used recently (by recently we mean within the last 6

months or the last visit to the space if longer than 6 months)?

Answer Count Percentage

Yes (A1) 4 17.39% No (A2) 19 82.61% Can't Remember (A3) 0 0.00% No answer 0 0.00% Not completed or Not displayed 0 0.00%

Member's Survey 2019

Summary for ToolUsage(SQ005)[Electronics Tools (Soldering equipment etc)]

Which of these tools have you used recently (by recently we mean within the last 6

months or the last visit to the space if longer than 6 months)?

Answer Count Percentage

Yes (A1) 14 60.87% No (A2) 9 39.13% Can't Remember (A3) 0 0.00% No answer 0 0.00% Not completed or Not displayed 0 0.00%

Member's Survey 2019

Summary for ToolUsage(SQ006)[CNC]

Which of these tools have you used recently (by recently we mean within the last 6

months or the last visit to the space if longer than 6 months)?

Answer Count Percentage

Yes (A1) 5 21.74% No (A2) 18 78.26% Can't Remember (A3) 0 0.00% No answer 0 0.00% Not completed or Not displayed 0 0.00%

Member's Survey 2019

Summary for ToolUsage(SQ007)[Large Format Printer]

Which of these tools have you used recently (by recently we mean within the last 6

months or the last visit to the space if longer than 6 months)?

Answer Count Percentage

Yes (A1) 3 13.04% No (A2) 20 86.96% Can't Remember (A3) 0 0.00% No answer 0 0.00% Not completed or Not displayed 0 0.00%

Member's Survey 2019

Summary for ToolUsage(SQ008)[Vacuum

Former]

Which of these tools have you used recently (by recently we mean within the last 6

months or the last visit to the space if longer than 6 months)?

Answer Count Percentage

Yes (A1) 0 0.00% No (A2) 23 100.00% Can't Remember (A3) 0 0.00% No answer 0 0.00% Not completed or Not displayed 0 0.00%

Member's Survey 2019

Summary for ToolUsage(SQ009)[Sewing Machines]

Which of these tools have you used recently (by recently we mean within the last 6

months or the last visit to the space if longer than 6 months)?

Answer Count Percentage

Yes (A1) 2 8.70% No (A2) 21 91.30% Can't Remember (A3) 0 0.00% No answer 0 0.00% Not completed or Not displayed 0 0.00%

Member's Survey 2019

Summary for ToolUsage(SQ010)[Other Craft

Tools/Equipment]

Which of these tools have you used recently (by recently we mean within the last 6

months or the last visit to the space if longer than 6 months)?

Answer Count Percentage

Yes (A1) 11 47.83% No (A2) 11 47.83% Can't Remember (A3) 1 4.35% No answer 0 0.00% Not completed or Not displayed 0 0.00%

Member's Survey 2019

Summary for NewSpace1(SQ002)[Larger Woodworking Area]

Please rate how important each of the following are to you (1 - Less Important 5

Most Important) See the Help text if you are unsure about any area

Answer Count Percentage

1 - Least Important (A1) 3 13.04% 2 (A2) 2 8.70% 3 (A3) 8 34.78% 4 (A4) 5 21.74% 5 - Most Important (A5) 5 21.74% No answer 0 0.00% Not completed or Not displayed 0 0.00%

Member's Survey 2019

Summary for NewSpace1(SQ003)[Larger Metalworking Area]

**Please rate how important each of the following are to you
(1 - Less Important 5**

**Most Important) See the Help text if you are unsure about
any area**

Answer Count Percentage

1 - Least Important (A1) 4 17.39% 2 (A2) 3 13.04% 3 (A3) 8 34.78% 4 (A4) 1 4.35% 5 - Most Important (A5) 7 30.43% No answer 0 0.00% Not completed or Not displayed 0 0.00%

Member's Survey 2019

Summary for NewSpace1(SQ004)[Electronics Area]

**Please rate how important each of the following are to you
(1 - Less Important 5**

**Most Important) See the Help text if you are unsure about
any area**

Answer Count Percentage

1 - Least Important (A1) 2 8.70% 2 (A2) 2 8.70% 3 (A3) 8 34.78% 4 (A4) 4 17.39% 5 - Most Important (A5) 7 30.43% No answer 0 0.00% Not completed or Not displayed 0 0.00%

Member's Survey 2019

Summary for NewSpace1(SQ005)[Fabrication & Graphics Area]

Please rate how important each of the following are to you

(1 - Less Important 5

Most Important) See the Help text if you are unsure about any area

Answer Count Percentage

1 - Least Important (A1) 1 4.35% 2 (A2) 9 39.13% 3 (A3) 6 26.09% 4 (A4) 1 4.35% 5 - Most Important (A5) 6 26.09% No answer 0 0.00% Not completed or Not displayed 0 0.00%

Member's Survey 2019

Summary for NewSpace1(SQ006)[Wet/Dark Area]

Please rate how important each of the following are to you (1 - Less Important 5

Most Important) See the Help text if you are unsure about any area

Answer Count Percentage

1 - Least Important (A1) 9 39.13% 2 (A2) 2 8.70% 3 (A3) 7 30.43% 4 (A4) 3 13.04% 5 - Most Important (A5) 2 8.70% No answer 0 0.00% Not completed or Not displayed 0 0.00%

Member's Survey 2019

Summary for NewSpace1(SQ007)[Slackspace]

Please rate how important each of the following are to you (1 - Less Important 5

Most Important) See the Help text if you are unsure about any area

Answer Count Percentage

1 - Least Important (A1) 2 8.70% 2 (A2) 9 39.13% 3 (A3) 8 34.78% 4 (A4) 4 17.39% 5 - Most Important (A5) 0 0.00% No answer 0 0.00% Not completed or Not displayed 0 0.00%

Member's Survey 2019

Summary for NewSpace1(SQ008)[Craft/Textile Area]

Please rate how important each of the following are to you (1 - Less Important 5

Most Important) See the Help text if you are unsure about any area

Answer Count Percentage

1 - Least Important (A1) 4 17.39% 2 (A2) 10 43.48% 3 (A3) 3 13.04% 4 (A4) 5 21.74% 5 - Most Important (A5) 1 4.35% No answer 0 0.00% Not completed or Not displayed 0 0.00%

Member's Survey 2019

Summary for NewSpace1(SQ009)[General Clean Working area]

Please rate how important each of the following are to you (1 - Less Important 5

Most Important) See the Help text if you are unsure about

any area

Answer Count Percentage

1 - Least Important (A1) 0 0.00% 2 (A2) 1 4.35% 3 (A3) 4 17.39% 4 (A4) 11 47.83% 5 - Most Important (A5) 7 30.43% No answer 0 0.00% Not completed or Not displayed 0 0.00%

Member's Survey 2019

Summary for NewSpace1(SQ010)[Classroom]

**Please rate how important each of the following are to you
(1 - Less Important 5**

**Most Important) See the Help text if you are unsure about
any area**

Answer Count Percentage

1 - Least Important (A1) 3 13.04% 2 (A2) 6 26.09% 3 (A3) 8 34.78% 4 (A4) 2 8.70% 5 - Most Important (A5) 4 17.39% No answer 0 0.00% Not completed or Not displayed 0 0.00%

Member's Survey 2019

Summary for NewSpace3

**What new or additional areas/activities/tools/equipment
would you like to see in a**

new space?

Answer Count Percentage

Answer 23 100.00% No answer 0 0.00% Not completed or Not displayed 0 0.00%

ID Response

2 A milling machine Welding 3 Welding, processes with open flame sources, metal casting 4 welding smelting cybernetic repair bench 5 quiet space Group trips to other spaces 6 I heard mention of a t-

shirt press. This would be of particular interest to myself; However, as I am interested in using the 3D printer once trained, it would be nice to see some expansion upon the current equipment available in the space as it appears somewhat limited at this time. 7 Education space 8 Milling machine, granted these are very expensive! 9 Arc welding and plasma cutting area. (Plasma cutting is very cool.) A dart board / games for the slack area. 10 Honestly, I can't think of anything :) 11 Individual large storage space 13 Embroidery Machine Larger CNC bed Larger 3D printer bed 14 N/A 15 Large project storage, bridgeport, better table saw, people who look after tools and aren't tools, vacume/pressure chamber for resin and silicon work, casting and metal working back/red/silver (forge). Training for the wood lathe. Dark room would be good (I'm trained to do dark room work). 16 Badge maker, mug sublimation printer, t-shirt heat press and ring binder machine. 20 Classroom / clean area 19 Metal welding is something I want to do, so an area for that will be good. Also, I will like to see some sort of enclosure put around the CNC router with the vacuum for sound proofing. 21 Metal casting

Member's Survey 2019

24 We haven't been for a while (personal issues have prevented us from coming so I'm not sure if any of these are there or not

The photography area set up
3d resin printer
A larger 3d printer (so it's possible to make larger projects)
New drill bits so you have a full set of sizes

27 Possibly a general 'art' area with easels, drafting boards and the like.

An automatic planer, and/or a serviced/replacement
thicknesser/planer.

Clear out of old knackered tools (whetstone, chisels, bits) and some
new chisels/planes.

29 mig, tig and stick welding. metal milling machine and bigger lathe. 30 I'd like to have a soundproofed (or as much as possible) woodworking space. I'd also like to have an arts space, which allow more of the classic creativity and showcasing of art projects essentially combining the crafting spaces we already have. This would including painting on canvas, textile work, etc. I would like a working kitchen. I would like a clean room with sink for biological lab work (subject to safety concerns of course). 32 Quiet area for working peacefully without excessive noise/chatter/distraction 33 Wood lathe up and running, fabric printing, etching bath, electroplating space

Member's Survey 2019

Summary for NewSpace2(SQ001)[Metrolink Stop]

Using the rating of 1 for least important and 5 to most important. How important is

the location of the new space to you from:

Answer Count Percentage

1 - Least Important (A1) 3 13.04% 2 (A2) 2 8.70% 3 (A3) 5 21.74% 4 (A4) 5 21.74% 5 - Most Important (A5) 8 34.78% No answer 0 0.00% Not completed or Not displayed 0 0.00%

Member's Survey 2019

Summary for NewSpace2(SQ002)[Train Station]

Using the rating of 1 for least important and 5 to most important. How important is

the location of the new space to you from:

Answer Count Percentage

1 - Least Important (A1) 4 17.39% 2 (A2) 6 26.09% 3 (A3) 5 21.74% 4 (A4) 5 21.74% 5 - Most Important (A5) 3 13.04% No answer 0 0.00% Not completed or Not displayed 0 0.00%

Member's Survey 2019

Summary for NewSpace2(SQ003)[Bus Stop]

Using the rating of 1 for least important and 5 to most important. How important is

the location of the new space to you from:

Answer Count Percentage

1 - Least Important (A1) 8 34.78% 2 (A2) 3 13.04% 3 (A3) 4 17.39% 4 (A4) 7 30.43% 5 - Most Important (A5) 1 4.35% No answer 0 0.00% Not completed or Not displayed 0 0.00%

Member's Survey 2019

Summary for NewSpace2(SQ004)[Car Parking]

Using the rating of 1 for least important and 5 to most important. How important is

the location of the new space to you from:

Answer Count Percentage

1 - Least Important (A1) 3 13.04% 2 (A2) 2 8.70% 3 (A3) 3 13.04% 4 (A4) 6 26.09% 5 - Most Important (A5) 9 39.13% No answer 0 0.00% Not completed or Not displayed 0 0.00%

Member's Survey 2019

Summary for NewSpace2(SQ005)[Walking Distance to/from City Centre]

Using the rating of 1 for least important and 5 to most important. How important is

the location of the new space to you from:

Answer Count Percentage

1 - Least Important (A1) 3 13.04% 2 (A2) 1 4.35% 3 (A3) 7 30.43% 4 (A4) 5 21.74% 5 - Most Important (A5) 7 30.43% No answer 0 0.00% Not completed or Not displayed 0 0.00%

Member's Survey 2019

Summary for NewSpace4

We currently get our internet for free and hope this will continue to be the case at

the new space (we are still to check this) however the speed will likely be limited to

around 8 Mbps. It is likely that we can get either 50 Mbps internet for about £22 a

month or 200 Mbps for £32 a month what would your preference be:

Answer Count Percentage

Stick to free internet (A1) 11 47.83% Upgrade to 50MBPS Internet (A2) 8 34.78% Upgrade to 200MBPS Internet (A3) 4 17.39% Comments 9 39.13% No answer 0 0.00% Not completed or Not displayed 0 0.00%

ID Response

2 To start with, see if we need more 4 50Mbps would be nice but it depends on what budget is available 5 Could ask if people would consider adding £1 to their membership to go towards this. 6 The current connection is somewhat limited and the low bandwidth available acts as a bottleneck in many situations, even moreso when the space is particularly busy and multiple members' devices are fighting for airtime. 200Mbps seems somewhat overkill for what most members will be doing in the space, coming from a large organisation that has a 300Mbps connection in one of our buildings that serves us fine for about 200 concurrent users, I feel 50Mbps line will be more than sufficient, and reduces the likelihood of membership fees increasing to be able to accomodate these changes. 11 I would be willing to increase my membership payment to help pay for better internet 13 Would say 50Mbps as a reasonable in-between but depends on new location 19 No point in paying extra for bandwidth unless an activity demands it. 24 Im saying stick to free as it's likely more costs would incure costs that we just can't afford

We want to have the option to be able to come but can barely afford to pay at the moment extra fees could mean we would have to stop our membership 30 It seems such a small cost for high speed internet averaged across all members. Do we know what bandwidth we currently use on average?

Member's Survey 2019

Summary for Engagement1(SQ002)[Hack the Space Day]

Do you participate in any of these Space engagement activities

Answer Count Percentage

Yes (A1) 10 43.48% No (A2) 13 56.52% No answer 0 0.00% Not completed or Not displayed 0 0.00%

Member's Survey 2019

Summary for Engagement1(SQ003)[Member's Meetings]

Do you participate in any of these Space engagement activities

Answer Count Percentage

Yes (A1) 10 43.48% No (A2) 13 56.52% No answer 0 0.00% Not completed or Not displayed 0 0.00%

Member's Survey 2019

Summary for Engagement1(SQ004)[Being part of a

Team/Subcommittee]

Do you participate in any of these Space engagement activities

Answer Count Percentage

Yes (A1) 5 21.74% No (A2) 18 78.26% No answer 0 0.00% Not completed or Not displayed 0 0.00%

Member's Survey 2019

Summary for Engagement1(SQ005)[Training/Inducting others on equipment]

Do you participate in any of these Space engagement activities

Answer Count Percentage

Yes (A1) 4 17.39% No (A2) 19 82.61% No answer 0 0.00% Not completed or Not displayed 0 0.00%

Member's Survey 2019

Summary for Engagement1(SQ006)[Regularly posting on the Forum/Mailing List]

Do you participate in any of these Space engagement activities

Answer Count Percentage

Yes (A1) 6 26.09% No (A2) 17 73.91% No answer 0 0.00% Not completed or Not displayed 0 0.00%

Member's Survey 2019

Summary for Engagement1(SQ007)[Regularly posting on the main telegram chat]

Do you participate in any of these Space engagement activities

Answer Count Percentage

Yes (A1) 14 60.87% No (A2) 9 39.13% No answer 0 0.00% Not completed or Not displayed 0 0.00%

Member's Survey 2019

Summary for Engagement1(SQ008)[Participating in Events (e.g makefest)]

Do you participate in any of these Space engagement activities

Answer Count Percentage

Yes (A1) 6 26.09% No (A2) 17 73.91% No answer 0 0.00% Not completed or Not displayed 0 0.00%

Member's Survey 2019

Summary for Engagement2

What would make you engage more with Hackspace Manchester and any of the

above activities:

Answer Count Percentage

Answer 20 86.96% No answer 3 13.04% Not completed or Not displayed 0 0.00%

ID Response

2 Better organisation of HTSD - knowing what is to be done before the day comes 4 I may be around for events after this year 5 A page detailing what that team does 6 I feel openness of events, etc. is fine at the moment, the only real obstacle to my participation in a number of them is my personal free time unfortunately. 7 If I could get to the space easier, it is a king way for me to drive from Wilmslow 8 I intend to engage more 9 Time, I have only just joined. 10 I'd like to now, it's just time. 11 Outside activities 13 I usually just don't have the time 14 I read the above as 'currently' - I used to participate more as I used the space more. Should I get around to using the space properly again I shall re-engage. 15 Having the time unfortunately I have 2 jobs so when I'm around it's because I want to chill and work on a project. Though I am interested in helping with hack the space (what to install proper dust collection) and tool training.

16 Both the Hack the Space day and Makefest have fallen on family birthdays or weddings but otherwise I would have considered attending! 20 Not a lot. Location is my issue. I would like to live nearer the town centre. 19 I will usually participate in areas where there is a demand for more support. I would expect to see an official duties vacancy list for positions that need to be filled in regards to becoming a trainer or to participate in some other form. 21 Nothing the hackspace can reasonably do 24 Not being scared of peoples reaction to me being a multiple

Time

Member's Survey 2019

And better mental health 27 I'm a very new member, so have not yet had an opportunity to engage, but am eager to do so. 32 being able to move between quiet and active zones of the space to suit my current headspace 33 A general emergence from out of my own internal world, a process I have begun

Member's Survey 2019

Summary for Engagement3

How would you suggest we motivate members to help with upkeep of the space?

(this includes making changes to the space, training/inducting members on tools

and equipment, participating at events etc)

Answer Count Percentage

Answer 17 73.91% No answer 6 26.09% Not completed or Not displayed 0 0.00%

ID Response

2 Having a frequent HTSD, maybe every other month, aimed at cleaning up and fixing things 4 training videos is the best bet such as youtube with training / wiki pages split into sections (not trying to put too much onto one page) Another approach might also be the telegram bot Swindon use on they're channel which lists things like upcoming events / gives a menu of stuff etc

Other ideas might be a

1. remote controlled robot via camera / on twitch channel - <https://www.youtube.com/watch?v=PSy2sLPwLXo>
2. open source / built roomba - <https://www.open-electronics.org/diy-an-arduino-powered-robotic-vacuum-cleaner/>

I can't see keeping the space clean unless we adopted an approach similar to Swindon with camera's but I know there would be a lot of gdpr resistance to that (although I get the feeling some may be using that as an excuse just because they don't want it, but that's fine) for info they use https://docs.opencv.org/3.4.3/d7/d8b/tutorial_py_face_detection.html frontalface_alt, frontalface_alt2 and profile_face 5 Cleaning treats (bin emptied and bag taken downstairs and replaced with new bag = 20p snackspace credit, hoovering whole floor = 50p snackspace credit) on an honesty system. 6 It's somewhat negative, but perhaps a sinbin from equipment for certain members that are found not tidying up after themselves may provide some incentive for them to ensure they are tidying up once finished at their workstation. For example, if someone is found leaving tools lying around in the woodwork area after they've finished, a temporary ban from using that equipment may encourage them to clean up in the future. 7 Don't know 9 Make members feel more inclusive.

Member's Survey 2019

10 Tough one. Honestly not sure 11 Member of the month gets cookies or something 13 Dedicated hoover for each space that gets dirty / include cleaning as a priority in inductions 15 That is a difficult problem, there is no insentive as you pay for access so there is a feeling of intitlment. Then key

access to woody dusty didnt seem to work very long (broke currently). Perhaps key access to individual devices but this doesn't solve tools beeing left all over the place. Perhaps making it easier to put tools away might help as on having better tool organisation so people can see that they aren't there/ put away.

16 I think a better induction to the space in general would be helpful. It's obviously a tight knit community and it's a little daunting joining. When I joined I wasn't sure how to buy snacks and I still don't know where I can buy a storage box from the space or how to user the large printer. 19 The committee, or whatever, must be clear about what they want members to volunteer for. Making a sound case with detailed specifics will attract potential volunteers to participate. 24 I'm honestly not sure When we came we would always clean up after ourselves I don't feel we would be good enough to train or participate in events 27 I would suggest regular (quarterly/bi-annually) 'upkeep days' for each section i.e. a call to action for the woodworkers/metalworkers/crafters/etc. to come and have a clear out, clean, rennovation of the woodworking/metalworkering/craftering/etc. space.

On such pre-determined date, the space is considered closed for a number of hours and people who use the space are encouraged to come and lend a hand. Get some pizza in and try to make upkeep a social affair. This the approach we use at the dojo I manage, and it has seen success. 30 Gamify looking after the space. It has worked in certain application around the world and it could work here. 32 emphaise praise for involvement encourage jfdi behaviour positive reinforcement discourage negative online behaviour 33 Praise and Blame Reward and Punishment Lead by Example and forgiveness of sins

Member's Survey 2019

Summary for Feedback1(SQ001)[Growing Membership]

Using the Ratings 1 - Least important 5 - Most important please rate the following in

terms of priorities for the Hackspace in the next 12 months

Answer Count Percentage

1 - Least Important (A1) 0 0.00% 2 (A2) 0 0.00% 3 (A3) 5 21.74% 4 (A4) 9 39.13% 5 - Most Important (A5) 9 39.13% No answer 0 0.00% Not completed or Not displayed 0 0.00%

Member's Survey 2019

Summary for Feedback1(SQ002)[Keeping Current Members]

Using the Ratings 1 - Least important 5 - Most important please rate the following in

terms of priorities for the Hackspace in the next 12 months

Answer Count Percentage

1 - Least Important (A1) 0 0.00% 2 (A2) 0 0.00% 3 (A3) 0 0.00% 4 (A4) 12 52.17% 5 - Most Important (A5) 11 47.83% No answer 0 0.00% Not completed or Not displayed 0 0.00%

Member's Survey 2019

Summary for Feedback1(SQ003)[Improving Access to Training and

Inductions]

Using the Ratings 1 - Least important 5 - Most important please rate the following in

terms of priorities for the Hackspace in the next 12 months

Answer Count Percentage

1 - Least Important (A1) 0 0.00% 2 (A2) 0 0.00% 3 (A3) 2 8.70% 4 (A4) 8 34.78% 5 - Most Important (A5) 13 56.52% No answer 0 0.00% Not completed or Not displayed 0 0.00%

Member's Survey 2019

Summary for Feedback1(SQ004)[Obtaining New Equipment]

Using the Ratings 1 - Least important 5 - Most important please rate the following in

terms of priorities for the Hackspace in the next 12 months

Answer Count Percentage

1 - Least Important (A1) 0 0.00% 2 (A2) 2 8.70% 3 (A3) 8 34.78% 4 (A4) 9 39.13% 5 - Most Important (A5) 4 17.39% No answer 0 0.00% Not completed or Not displayed 0 0.00%

Member's Survey 2019

Summary for Feedback1(SQ005)[Taking part in Events e.g MakeFest]

Using the Ratings 1 - Least important 5 - Most important please rate the following in

terms of priorities for the Hackspace in the next 12 months

Answer Count Percentage

1 - Least Important (A1) 0 0.00% 2 (A2) 2 8.70% 3 (A3) 9 39.13% 4 (A4) 9 39.13% 5 - Most Important (A5) 3 13.04% No answer 0 0.00% Not completed or Not displayed 0 0.00%

Member's Survey 2019

Summary for Feedback1(SQ006)[More community/neighbourhood

outreach/engagement]

**Using the Ratings 1 - Least important 5 - Most important
please rate the following in**

terms of priorities for the Hackspace in the next 12 months

Answer Count Percentage

1 - Least Important (A1) 1 4.35% 2 (A2) 0 0.00% 3 (A3) 13 56.52% 4 (A4) 5 21.74% 5 - Most Important (A5) 4 17.39% No answer 0 0.00% Not completed or Not displayed 0 0.00%

Member's Survey 2019

Summary for Feedback1(SQ007)[Keeping members more informed on

what's happening]

**Using the Ratings 1 - Least important 5 - Most important
please rate the following in**

terms of priorities for the Hackspace in the next 12 months

Answer Count Percentage

1 - Least Important (A1) 1 4.35% 2 (A2) 1 4.35% 3 (A3) 6 26.09% 4 (A4) 7 30.43% 5 - Most Important (A5) 8 34.78% No answer 0 0.00% Not completed or Not displayed 0 0.00%

Member's Survey 2019

Summary for Feedback1(SQ008)[Access

Control on Tools]

**Using the Ratings 1 - Least important 5 - Most important
please rate the following in**

terms of priorities for the Hackspace in the next 12 months

Answer Count Percentage

1 - Least Important (A1) 1 4.35% 2 (A2) 7 30.43% 3 (A3) 6 26.09% 4 (A4) 8 34.78% 5 - Most Important (A5) 1 4.35% No answer 0 0.00% Not completed or Not displayed 0 0.00%

Member's Survey 2019

Summary for Feedback1(SQ009)[Group/Themed Nights e.g coding

club, games night, after dark plus new ones]

**Using the Ratings 1 - Least important 5 - Most important
please rate the following in**

terms of priorities for the Hackspace in the next 12 months

Answer Count Percentage

1 - Least Important (A1) 1 4.35% 2 (A2) 4 17.39% 3 (A3) 3 13.04% 4 (A4) 8 34.78% 5 - Most Important (A5) 7 30.43% No answer 0 0.00% Not completed or Not displayed 0 0.00%

Member's Survey 2019

Summary for Feedback1(SQ010)[Improving Safety]

Using the Ratings 1 - Least important 5 - Most important please rate the following in

terms of priorities for the Hackspace in the next 12 months

Answer Count Percentage

1 - Least Important (A1) 1 4.35% 2 (A2) 2 8.70% 3 (A3) 8 34.78% 4 (A4) 6 26.09% 5 - Most Important (A5) 6 26.09% No answer 0 0.00% Not completed or Not displayed 0 0.00%

Member's Survey 2019

Summary for Feedback2 [What do you think the Hackspace does Well?]

Your Thoughts - Please give us your answer to the following:

Answer Count Percentage

Answer 23 100.00% No answer 0 0.00% Not completed or Not displayed 0 0.00%

ID Response

2 Providing access to people 3 Access 4 Access to tools, promotes messing about in general (needs to be as fun as possible within safety limits, not just a professional workshop) 5 Equipment, community, culture and openness to change 6 Because of how unique the hackspace is by nature, I feel enabling access to such equipment for anybody looking to start work on a project is a wonderful thing, and the continued maintenance and hard work of the management is great to see! 7 Clear and fair rules and guidelines 8 Communication with members 9 Not been a member long enough to give an opinion 10 Provision of space, the 24hr access is such an important factor. 11 Provides a welcoming, non intimidating atmosphere to new comers, provides an environment where people can discuss projects, learn new information and skills 13 Very friendly, open community 14 providing an excellent array of tools and a space to use them 15 Provide space to do things 16 Have awesome equipment! 20 Most things :) 19 Provides a good range of tools with space to work 24/7. 21 allows access to a large variety of skills and tools 24 Has lots of different things you can do, in general is very welcoming 27 Inclusion, in a word. I am unable to adequately articulate how pleased I am to find this place. Everyone

seems so friendly and welcoming, and I was sort of taken aback by how I was treated like it was my space, not like I was borrowing someone else's space. To find somewhere which provides opportunities to develop hobbies and create, which would be otherwise unattainable by those without huge amounts of space/disposable income, whose members genuinely seem to be working for the common good of the members as a whole, is wonderful. 29 Most things 30 n/a 32 available 33 existing

Member's Survey 2019

Summary for Feedback2 [What do you think the Hackspace does

Badly?]

Your Thoughts - Please give us your answer to the following:

Answer Count Percentage

Answer 22 95.65% No answer 1 4.35% Not completed or Not displayed 0 0.00%

ID Response

2 Safety and training 3 - 4 Historically there can be a lot of disagreements on telegram, due to ocd, the need for some to control others, being too inflexible with rules in some areas. I feel the recent board change may have fixed some of that though. 5 Safety, pride in what we have, PR 6 Some of the health and safety is questionable at times, and it can sometimes take time for equipment to be repaired when faulty, sometimes being "bodged" as a temporary fix. 7 Inductions 8 Induction and training 9 Not been a member long enough to give an opinion 10 As a volunteer run society, I think the hackspace does incredibly well. Without budget and without forcing prior to do things, it's an incredible achievement. 11 Advertisement and the distribution of general upkeep chores 13 Mess people leave, not your fault however! 14 tries too hard to be all things to all people 15 It can be a bit click 16 It is daunting joining the community as an outsider 20 It's cliquy 19 Snackspace stocking. 3d printer maintenance and area is poor. No sound barriers for noisy machines. 24 Doesn't check up on members that haven't been for a while to make sure there ok and if there is anything they need help with 27 N/A at this stage 29 inhibiting people bringing and setting up new kit for use quickly. (wood lathe and welding kit) 30 n/a 32 attitude 33 tech talks

Member's Survey 2019

Summary for Feedback2 [What do you think the Hackspace could

improve on?]

Your Thoughts - Please give us your answer to the following:

Answer Count Percentage

Answer 21 91.30% No answer 2 8.70% Not completed or Not displayed 0 0.00%

ID Response

2 Woodwork training quality 3 - 4 Practicality needs to win out over theory within reason. Just because you can do something in theory doesn't always mean you always should. Also I think there should be more involvement from others with the maintenance of the space rather than just being one or two folks. 5 Safety (electrics, inspections on tools, training) 6 Improving access to inductions on equipment would be great, perhaps finding more members qualified to run inductions would allow them to be run more frequently, making it easier for some people to get in and get trained on equipment that they're interested in. 7 Formalise education 8 Induction and training 9 Inclusion 10 I think maybe segmenting users a bit and focusing on what will bring different types of users in and keep them would be good. That and focusing the board's time in things which are really going to make an impact - you guys are great and doing it for free, so I want you to feel free to say no to stuff which doesn't make too much of an impact. 11 The mice and the kitchen area 13 A more dedicated area for relaxing separated from working areas, current space is basically one big room 14 decide on and narrow focus slightly to better service that focus 15 Not sure 16 Integrating new members into the community, update the wiki more so it's easier to find out more information without feeling silly and asking questions you feel are daft 20 Increase the number of "maintainers". 19 Recruiting more volunteers to reduce the number of tools being maintained by one person. 24 Connecting with the members 27 Organisation of the space 29. 30 Inclusion of members to the members meetings. It seems that there is just a clique of people that meetup and I've not heard other members

Member's Survey 2019

that use the space regularly meetup to discuss any comments they might have. 32 training

Member's Survey 2019

Summary for Feedback4(SQ001)[Do You Feel Safe at the Space?]

Your Thoughts - Please give us your answer to the following:

Answer Count Percentage

Yes (Y) 22 95.65% No (N) 0 0.00% Uncertain (U) 1 4.35% No answer 0 0.00% Not completed or Not displayed 0 0.00%

Member's Survey 2019

Summary for Feedback4(SQ002)[Do You Feel Part of a Community at the Hackspace?]

Your Thoughts - Please give us your answer to the following:

Answer Count Percentage

Yes (Y) 13 56.52% No (N) 1 4.35% Uncertain (U) 9 39.13% No answer 0 0.00% Not completed or Not displayed 0 0.00%

Member's Survey 2019

Summary for Feedback4(SQ003)[Would You Recommend the

Hackspace to a Friend/Family Member?]

Your Thoughts - Please give us your answer to the following:

Answer Count Percentage

Yes (Y) 21 91.30% No (N) 0 0.00% Uncertain (U) 2 8.70% No answer 0 0.00% Not completed or Not displayed 0 0.00%

Member's Survey 2019

Summary for Feedback3

Please use this space to give us any additional feedback:

Answer Count Percentage

Answer 11 47.83% No answer 12 52.17% Not completed or Not displayed 0 0.00%

ID Response

2 The community question - I feel part of a community within the space, but the community is not the whole space. 5 While it should be part of being a member, we would do well to trial paying small snackspace credits to be chief on open nights (point of contact), doing cleaning duties, or performing an action on a list of tto- do. While only a token, if done right it could generate commitment (as they are being 'paid') and incentivise people to take on a role. The list of tasks and associated credits could be used to get tasks done. 6 I'm happy to have discovered the hackspace, and quickly made several new friends and interests which I much appreciate. Having extracurricular activities is fantastic and the vast and varied knowledge that can be found amongst the various members of the hackspace is one of the best things about the space, it instills confidence that I will be able to find someone to help if I have a question or am struggling with something in particular. 7 NA 10 It's easy to zero in on problems and I'm sure you hear about them - from the limited experience I've had of being involved in running charity orgs the Hackspace is an amazing success. That hasn't come about by accident, it's come about because of hard work from people like you guys.

I'm tremendously grateful, basically. 11 You're doing good things! And going through all this feedback must be a lot of work, go nap. 15 Keep up the good work 16 I am grateful I've found the space and I do think you guys do a great job. I do hope to get involved more and feel more part of the community! 19 I can see that the space is constantly improving bit by bit, so with the current committee, keep up the good work. 24 When we came we were made to feel welcome We woz triggered while there and that made it very difficult for me to muster up the courage to come back if it was for another female member at the time (who left the area so left the space) I don't know how I would have got through that day she kept messaging me until I woz calm enough to be able to leave

and sorted the help required at

'Member's Survey 2019'

the time (and helped with the trigger)

We have rarely been back since as I'm kind of scared

I also don't know if we're really welcome and If another person or the same person would cause another trigger

32 The volunteers @ hacman work really hard, thank you! Please remember your positive impacts when you review these x

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